

ANNUAL REPORT 2007-2008

CHAIR'S REPORT

Welcome to the TEDS Annual Report for 2007/08, which will give you a flavour of the work we do and the level of activity carried out by the agency.

We have a highly skilled enthusiastic and committed staff team who have delivered our services to an exceptional standard again this year. They are supported and encouraged by our Senior Management Team, who oversee the day to day running of TEDS. On behalf of the Board of Trustees, I would like to thank each one of them for helping to maintain TEDS reputation as a service user led, professional organisation.

I would also like to thank all our funders, partners and supporters who continue to have faith in the services we deliver and work with us to develop new projects to meet our client's needs.

Our aim for the coming year is to maintain and improve the services we provide for substance misusers, their families and the communities in which they live.

If you have any queries arising from this report please do not hesitate to contact us.

Glyn Evans

Chair

MANAGER'S REPORT

As can be seen from the statistics included in this report 2007/08 has been another incredibly busy year for everyone involved in TEDS.

The phased restructuring of the Team has gone really well, with all the staff benefiting from their designated teams and Team Leaders. Phase 2 will hopefully be put in place next year.

I would like to thank the team, both paid staff and volunteers for all the hard work they have put in this year, TEDS wouldn't be what it is now without them.

This year has been a very sad one for TEDS. Dr William Clee, our founder member, sadly died in January, after having been diagnosed with Alzheimer's several years ago. Kath Jennings, our YOS Substance Misuse Worker, tragically lost her battle with cancer and died in March. Both Will and Kath, in their own way, had a role in shaping and delivering the services TEDS provides and we will miss them both.

This Annual Report is dedicated to their memory.

Jean Harrington MBE

Manager

AIMS & PHILOSOPHY

TEDS was established in 1985 as a community response to substance misuse related problems. We cover Rhondda Cynon Taff for all our services and we also deliver some services in the Bridgend County Borough area and Merthyr Tydfil.

We provide a range of services for people who are affected by substance misuse. These services are delivered within a harm reduction framework and are provided free, in confidence and are tailored, as far as possible, to meet individual service user's needs in a non-judgemental, non-discriminatory way.

The principles of individual choice have always been, and will remain, of paramount importance to TEDS and we maintain the commitment to providing a quality service in all areas of our work.

MANAGEMENT COMMITTEE

As at 31st March 2008

Glyn Evans	Chair
Alan Watts	Vice Chair
Liz Begg	Trustee
Rhian Hills	Trustee
Chris Metcalfe	Trustee
Paul Pritchard	Trustee
Dennis Street	Trustee
Jean Yerbury	Trustee

Co-opted

Jean Harrington	Manager
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STAFF TEAM

As at 31st March 2008

Michael	Beynon	Progress2Work Project Worker	Ann	Miles	Progress2Work Project Worker
Emma	Borland	Young Person's Worker	Ann Marie	Morgan	Relapse Prevention Worker
Lizzy	Bray	Progress2Work Project Worker	Leanne	Morris	Substance Misuse Project Worker
Peter	Clark	Detox Nurse	Lisa	O'Sullivan	Detox Team Leader
Chris	Coffey	RAP Co-ordinator	Mark	Oates	Relapse Prevention Worker

Belinda	Coleman	Progress2Work Project Worker	Eleri	Owens	RAP Project Worker
Lynn	Davies	Progress2Work Manager	Michelle	Pearson	Families First Childcare Worker
Geraint	Davies	D.I.P. Case Manager	Gina	Phillips	Finance Officer
Maria	Davies	Probation Alcohol Worker	Matthew	Powell	RAP Project Worker
Bethan	Elias	YOS Substance Misuse Worker	Rhiannon	Price	Families First Childcare Worker
Mark	Evans	D.I.P. Case Manager	Kim	Rae	Admin Worker
Angelica	Evans	Young People's Team Leader	Susan	Rainbird	Senior Admin Worker
Tracy	Evans	Project Worker	Christine	Ramsey	Progress2Work Project Worker
Stephanie	Farrugia	Admin Worker	Nadia	Rees	Families First Training Officer
Pat	Grba	Community Development Worker	Colin	Richards	Detox Nurse
Lindsey	Haggar	Criminal Justice Team Leader	Nicola	Richards	Progress2Work Project Worker
Jean	Harrington	Manager	Eryl	Simmonds	D.I.P. Case Manager
Corinne	Havard	Progress2Work Project Worker	Caroline	Spillane	YOS Substance Misuse Worker
Sian	Hetherington	Admin Worker	Sara	Stone	Alcohol Support Worker
Catherine	Humphreys	DRR Project Worker	Pat	Underwood	Project Worker
Leah	Huntley	Progress2Work Project Worker	Rachel	Watkins	Probation Worker
Lynne	Johanson	Project Worker's Team Leader	Hafren	Watkins	RAP Project Worker
Karen	Johnston	Data Management Officer	Ceri	Watts	Training Manager
Ailsa	Leach	Relapse Prevention Worker	Vicky	Whitcombe	Arrest Referral Worker
Charlotte	Lee	Progress2Work Project Worker	Barbara	Williams	Alcohol Worker
Katrina	Liosatos	Counsellor	Catherine	Williams	Families First Childcare Worker
Leanne	Martin	Young Person's Worker			

PROJECT BREAKDOWN

<p>Core Services</p> <p>full range of specialist interventions</p>	<p>Home Detox & Rehabilitation</p> <p>512 referrals to Detox and Relapse Prevention</p>	<p>Counselling</p> <p>183 individuals seen</p>
<p>Needle Exchange</p> <p>365 individuals using service</p>	<p>Advice & Information</p> <p>for service users professionals & families</p>	<p>Training</p> <p>350 sessions</p> <p>76 organisations</p>

		11,507 participants
Family Support 67 families supported	Criminal Justice Services Arrest Referral, DRR, DIP, Probation	Youth Offending Service working with young offenders with substance misuse problems
Young Person's Services working with young people up to 25 years old	Looked After Children working with young people in the care system	Progress2Work 697 referrals - helping clients back into training/education or employment
Alcohol Project working with patients from the Royal Glamorgan Hospital	Community Care working within the Substance Misuse Team of the Local Authority	RISMS multi agency project providing services in the Rhondda
Community Development looking at local responses to substance related issues	Complimentary Therapies acupuncture & relaxation techniques	Families First child focussed service for children of parents who are substance misusers
Volunteer Training & Mentoring developing a volunteer base to support our work	Strategic Planning/ Forums working with partner agencies to deliver quality services	Social Work Student Placements providing opportunities for students to learn about substance misuse

ACTIVITY 2007/08

TOTAL CONTACTS	13,637
New Clients	956
Re-referred Clients	1183
Ongoing Clients	404
Total Individuals	2,543

NEW & RE - REFERRED BY GENDER	
MALE	1,570
FEMALE	569

NEW & RE-REFERRED BY MAIN AREA			
RHONDDA	720	CYNON	576
TAFF	597	BRIDGEND	201
OTHER			45

NEW & RE-REFERRED BY MAIN DRUG					
ALCOHOL	1070	AMPHETAMINES	140	BENZODIAZEPINES	27
CANNABIS	153	CRACK/COCAINE	38	OPIATES	289
STEROIDS	91	N/A	315	OTHER	16

NEW & RE-REFERRED BY REFERRAL SOURCE					
CDAT	198	SUPPORT AGENCIES	75	MENTAL HEALTH	41
GP	100	PROBATION	151	FAMILY/FRIENDS	91
SELF	451	NEEDLE EXCHANGE	138	SCHOOLS	5
A&E	26	PRISON/ARREST REFERRAL	218	JOBCENTRE	359
DIP	32	SOCIAL SERVICES	69	OTHER	20
NON STATUTORY DRUG SERVICE					165

NEW & RE-REFERRED BY AGE			
UNDER 15	38	21 - 25	405
16 - 18	119	26 - 30	376
19 - 20	177	31 +	1004
UNKNOWN	20		

NEEDLE EXCHANGE	
CLIENTS USING EXCHANGE	365
NEW CLIENTS	131
NUMBER OF VISITS	1617
RETURN RATE	113%

REASON CONTACT ENDED

TREATMENT COMPLETED	297	MOVED FROM AREA	27
TREATMENT WITHDRAWN	5	CUSTODY	39
REFERRED TO ANOTHER SERVICE	116	DECEASED	12
DNA	565	INAPPROPRIATE REFERRAL	138
TOTAL INDIVIDUALS CLOSED		1199	

CASE STUDIES

1.

John recognised that his alcohol consumption was becoming problematic and realised he would need to get some sort of support. He referred himself to TEDS and was seen on weekly bases at the Probation Office.

John focussed on goal setting, identifying triggers to relapse and a slow reduction of his alcohol consumption.

Despite having long standing problems with alcohol, John has proved to himself, his family and friends that he can control his alcohol intake and has started enjoying walking, gardening and fishing. Despite negative comments from friends doubting his ability to change, John has proved them wrong. His relationship with his family has greatly improved and his long involvement with the Criminal Justice System has, to date, stopped with John not re-offending since controlling his alcohol use.

John continues to see his support worker on a regular basis and has managed to cope with difficult situation in his life without increasing his alcohol use, which in the past, would have been his way of coping.

2.

Pete was referred to Progress2Work by his Jobcentre for support to find work in his local area.

Pete had never worked before except when he was in prison and did an NVQ in catering and

hospitality.

He didn't have his own transport and felt his convictions were a barrier to getting employment.

Progress2Work helped Pete to produce a C.V and gave him advice on how to disclose convictions appropriately to prospective employers.

Funding was secured to enable him to attend local interviews and he was also given funding to buy suitable clothes for the interviews.

Progress2Work helped Pete to do up to date job searches which resulted in him getting a job interview which led to a work trial. This worked out really well and Pete is now in full time permanent employment which he is enjoying and he is no longer offending.

QUOTES

"I hope you can carry on with the good work you do as you helped me in the bad times and now I'm back on my feet with your help" **H.B. October 2007**

"The support they gave me was tremendous; if I needed anything they were there and supported me in anything I asked for" **K.W. October 2007**

"Made me feel I wasn't on my own – if they can do for someone else like they did for me, it would be good" **P.M. March 2008**

"My worker was great" **Young Person, February 2008**

"Very good service – providing immediate assistance to drug using offenders – ideal use of partnerships" **Probation Officer April 2007**

"Very satisfied with all my treatment. Friendly staff and very helpful"
Detox Client September 2008

"I think the level of support from TEDS is excellent and without it I would most probably be in prison and most likely separated from my family"
T.J. February 2008

"Thanks for taking me on!" **J.P January 2008**

A full set of accounts is available on request.

If you have any queries regarding this report please email
teds@teds.org.uk

